1.Cisco Network Architect

Mandatory skills:

• Analyze business requirements to develop technical network solutions and their framework.

• Design, test, and inspect data communications systems.

• Perform network modeling, analysis, and planning.

• Develop technology roadmaps.

• Develop test plans, implementation plans, and project timelines for various projects.

• Manage technology vendors Cisco/Avaya
• Stay abreast of how technology infrastructures are currently impacting and driving competitors.

• Determine production direction.
• Write functional requirements/specifications documents.

• Assess vendor development/test strategies.

• Perform network troubleshooting to isolate and diagnose common network problems.

• Upgrade network hardware and software components as required.

• Solve complex problems with many variables.

• Have a good knowledge of partner tools within Cisco/Avaya portals.

What is the resource going to do:

Schedule: 8 - 17 CET Monday to Friday Responsible for designing computer networks, including local area networks (LANs), wide area networks (WANs), the Internet, intranets, and other data communications systems. Creates, tests, and evaluates networks.

2. L1 IT Support Specialist

Mandatory skills:
-French fluent (both written and verbal)
• English fluent (both written and verbal)
• Proven IT education and 1 year job experience or 5 years of experience as an IT specialist
• Specialized know how on databases, Windows, Network, Active Directory
• Proven remote support know-how (patches etc.)
• Technical
• Problem solver

- Excellent communication and listening skills
- Team player
- Very good analytical skills
- Eagerness/willingness to learn
- Assume responsibility and accountability for successfully completing tasks
- Ability to work independently and efficiently to meet the project goals
- Ability to perform under pressure
- Ability to multi-task
- Willingness to travel

Technical skills:
Windows 7/XP/2008/2003
Desktop Networking (DNS / IP / TCP)
SQL / PHP / MySQL
Microsoft Office Package (Word / Excel / PowerPoint / Office)

Nice to have skills:
- Cisco Certified Network Associate (CCNA 1)
- Diplome approfondi de langue francaise / Diplôme d'études en langue française (DALF / DELF)
- Window Servers and VMware experience

What is the resource going to do:
Working Hours : 24x7
What is the resource going to do:
Deliver Remote Technical Support Services in French:
- Providing initial remote technical software & hardware support to clients
- Interacting with client functions consistently until problem solution
- Analyzing problems/situations, understanding problem impact on client business
- Applying problem solving techniques following standard processes and procedures;
- Using effective approaches for choosing a course of action or implement appropriate solutions
- Taking action that is consistent with available facts, constraints, and probable consequences
- Routing problems to appropriate resources
- Follow up and make scheduled call backs to customers where necessary
- Responding to client queries, providing timely resolutions to client issues
- Maintaining highest client satisfaction
- Maintaining positive client relationships even in severe and pressurized situations
- Performing problem management and end-to-end problem ownership
- Logging all related activities for each customer query and handling client data securely
- Employing client 's standard support delivery methodologies and tools
- Performing in international software support delivery processes and environments
- Participating in shifts

3. Test Specialist

Mandatory skills:
Windows/Linux average administration skills
Testing Experience , including Agile

Networking
Protocols (TCP/IP and FTP)
Active Directory
MS SQL
MS Exchange
Windows domains
Scripting
English - fluent

Nice to have skills:
Storage technology, Storage device management (SAN, iSCSI, Optical Disk, NAS, SATA)
Deduplication concepts - basic
TSM, other backup products, and their terminologies

4. IT Equipments administrator

Mandatory skills:
Skills required:
- Manage IT&C equipments
- English medium
- good knowledge of locations in the country

What is the resource going to do:
The candidate will transport and install IT equipments across the country. Please notice that the supplier must provide car to be used for transport

5. Customer support for ClearQuest application

Mandatory skills:

Speak excellent English

Have a small amount of technical background (the more the better)

It would be good if the candidate will have helpdesk experience but it is not necessary. Just to be a good communicator with end

users.

Rational tools experience a plus

Rational CQ experience a big plus

The ability to provide trend reports to the delivery team of various data.

What is the resource going to do:

Work US time

The person would be on the North America (CA) time zone.

6. Project Manager/ Configuration and Change Management - Cloud Infrastructure

Mandatory skills:

Mandatory skills:

• Ability to work with complex systems identifying and solution bottlenecks

• IT architectural skills

• ITIL experience

• Analytical skills

• Management skills

• Communication skills

Soft Skills:

• English: Advanced (understanding, speaking and writing).

• Ability to monitor, report progress and achieve agreed deliverables.

What is the resource going to do:

Job Description

The candidate would be part of a development team implementing and maintaining large size environments and supporting a

development environment infrastructure for an Infrastructure-as-a-Service cloud offering. He/she would be part of a large global

team of highly skilled professionals.

Responsibilities:

• Work with the Architecture Team to map requirements to design elements.

• Make sure that all the aims of the project are met

• Make the quality standards are met using the latest IT to keep track of people and progress

• Evaluate and coordinate planned changes to the environment and advise of any requirements to support such changes.

• Establish clear ownership for project tasks, ensure that team members have the tools needed

• Coordinate and facilitate delivery of project objectives and provide timely feedback

• Track progress and review project tasks to make certain deadlines are met appropriately.

• Productively communicate project status, issues & risks to management

• Work collaboratively with development staff and support staff.

7. Cloud Computing - Infrastructure Provisioning Engineer

Mandatory skills:

Mandatory skills:

• Experience with various visualization technologies (VMware, KVM, XEN Hyper V)

• Windows Server Administration skills

• Linux OS Administration skills

• Networking and Security

• Ability to troubleshoot complex systems identifying and solution bottlenecks

• Tivoli Endpoint Manager (TEM)

• Experience with patch management automation or automated software distribution solutions

• Tivoli Application Dependency Discovery Manager (TADDM)

Soft Skills:

• English: Advanced (understanding, speaking and writing).

• Ability to monitor, report progress and achieve agreed deliverables.

• Ability to document, certify, present and hand over (knowledge transfer) his work results.

What is the resource going to do:

Responsibilities:

• Work with the Architecture Team to map requirements to design elements.

• Customers boarding

• Evaluate planned changes to the server environment and advise of any requirements to support such changes.

• Ability to troubleshoot complex systems identifying and solution bottlenecks

• Determine technical limitations and validate assumptions.

NOTE: For CVs please use the attached template and please use the following file naming: Name.doc.

Send us this template completed (with skill matrix) and one more CV (European/bestJOBS/eJOBS etc.)

References for current and previous work places (if it's possible)

Apply at : **andreic@berg-computers.com** until **DECEMBER 30** .

Mobile phone: 0733681446