

SALES CONSULTING is the human resources company with national coverage on three main domains: recruitment and selection, organizational development and leasing services. For more information you can visit our website: www.salesconsulting.ro

Together with our client, we are looking for motivated candidates to fill in the position of:

IT Server and Storage Designer

Location: Cluj-Napoca

Role:

- This is a key technical position within the European Infrastructure Team, with the following main responsibilities in full collaboration with the Director, IT Infrastructure Design and Transition, Europe, and all the European Design and Transition Team members
- Provide both the Business & the European Infrastructure Group expertise in the development & execution of IT Server and Storage Solutions to business problems, from both a strategic and tactical perspective; including IT security aspects
- Provide escalated (Tier 3) Technical Support and Consultancy to the European IT Organizations

Size of Role:

- Europe-wide responsibility – Headcount of approx. 8000 users, installed base of approximately 500 servers; 100 different sites or locations across Europe
- Global interface – working with all Process Management Divisions and World Areas when necessary plus on occasion other Divisions
- Management: no direct management, but specific project team animation of project teams up to 5-10 actors

Responsibilities:

- Maintain an holistic view of all European IT Server Solutions and advise on strategy; This particular position will bear a significant weight in Microsoft SQL and Citrix XenApp technologies
- Maintain a cutting edge knowledge of developments in IT Server Infrastructure and processes and make appropriate recommendations

- Provide technical consultancy and project resource to other Technical groups in Europe, e.g. the Operations group, local IT Groups
- Play a coordinating and leading role in the development and execution of Server and Storage strategy and initiatives within the European Design & Transition team as well as with other world areas or corporate design or architecture groups
- Take a significant role in the designing, planning, implementing and supporting Server and storage projects and technologies that improve the efficiency and effectiveness of the Company's IT Infrastructure, including precise documentation and best condition operation of the designed solutions
- Contribute to the European IT budget planning process and ensure appropriate cost control of all Server and storage infrastructure at all times
- Actively participate in key Global Projects when necessary
- Promote and aid the delivery of a stable, secure and legitimate IT Server and Storage Infrastructure at all times, including efficient and proven DRP process
- Establish Service Level Agreements and performance measurement criteria's with relevant business leaders
- Play an active role in technical selection of Vendors for Server and storage Infrastructure solutions
- Define, promote and communicate company standards and good working practices in his area of responsibility, and is responsible for overall compliancy programs progress

Requirements:

- Exceptional Technical IT Skills and in-depth knowledge of IT Server Infrastructure related technology and its future direction

IT Skills:

- Server Hardware and technologies, including internal server architectures, processors, disk geometry and access protocols, vendors roadmaps, with particular focus on MS SQL Server and Citrix XenApp
- MS-Windows server OS, all versions and Unix or open source alternatives
- MS Windows Server networking services (AD, IP protocol, DNS, DHCP, WINS, WSUS, etc.)
- Virtualization technologies, especially VMWare
- Storage Technologies – SAN, NAS, FC etc.
- Networking – specifically LAN server switching, both physical and virtual
- Monitoring solutions

- Server rebuild solutions
- Backup & DR solutions and recovery technologies

Soft Skills:

- Ability to keep up with technology and learn quickly
- Demonstrate Leadership skills/potential along with the ability to interact and lead people in a matrix organization – tact and diplomacy are essential attributes
- Project Management experience – formal training beneficial
- Strong, demonstrable Customer focus
- An effective communicator and negotiator
- Strong analytical capabilities
- Ability to work under pressure and demonstrably action orientated
- Language knowledge: effectively Fluent in English (speaking / writing), other languages an advantage
- Knowledge and appreciation of European cultures
- Flexible attitude towards working hours
- Be prepared to travel extensively in Europe & other World Areas when required

Customers:

Internal:

- Full time member of the European Design & Transition team
- All IT Users and Business Customers for Process Management in Europe
- All IT Personnel
- European Data Centre
- European IT Server team and all others Functional Teams
- European IT Management
- Service Delivery Area Managers

External:

- IT Shared Services organization (ITSS)
- Customers of Process Management

- Suppliers of Hardware, Software and IT Consultancy
- Other IT Infrastructure Contractors
- Attend seminars, recommend participation in and attend trade shows